

CUSTOMER REQUEST FORM

PERSONAL DETAILS

Name of the First Applicant
Father/Spouse/Son/Daughter of
PAN No.
Date of Birth
Occupation Service Business
Others
Nationality Passport No.
Correspondence Address
Pin
Permanent Address
Pin
Email ID
Contact No. (R) (M)

Name of the Second Applicant.....
Father/Spouse/Son/Daughter of
PAN No.
Date of Birth
Occupation Service Business
Others
Nationality Passport No.
Correspondence Address
Pin
Permanent Address
Pin
Email ID
Contact No. (R) (M)
Date:
Place:

(First Applicant)

(Second Applicant)

COMPANY/PARTNERSHIP/LLP

M/s
Registered Office
Corporate
Office
Pin
Pin

Photo of
director/
company
secretary

Registration No. TIN No.

PAN No.

Board Resolution/Authority letter

Date

In Favor of

Phone

FaxEmail

Service Requested For:

1. **Tollfree:**
2. IVR Facility:
3. Miss Call Facility:
4.
5.
6.

Standard terms and conditions:

1. All payments are to be made in favor of GK Web Developers.
2. All taxes, levies, octroy etc. applicable at prevailing rates from time to time.
3. Minimum contract period is valid as per the plan validity offered via email proposal (3, 6, 12 month) from the date of execution of this CRF/contract. Customer needs to pay full charges if he decides to terminate the contract within the given contract period. Contract renews automatically after 3month or 6 month or 12 months' time until unless either party terminates the same by giving 30 days' written notice.
4. Notice period for termination of any services, either partially/fully shall be the agreed payment term or 30 days, whichever is less.
5. The standard delivery period of services is 2 weeks from the date of acceptance of CRF by GK Web Developers. The same however is subject to the mutually agreed delivery lead times during CRF acceptance stage.
6. If bills are unpaid for more than 15 days, services shall be deactivated.
7. Service numbers provided to your company by us can be used only for your own company's promotion as mentioned in the documents. This number cannot be used in promotion of any other company.
8. All future services (Toll-Free, IVR, Missed Call) will be covered under this agreement.

Undertaking cum Declaration for lawful usage of the services:

I/We understand and agree to use the service only for lawful purposes and at any time, shall not use the service for any illegal, fraudulent, improper or abusive purpose or in any way, which interferes with GK Web Developers ability to provide the service to other customers, prevents or restricts other customers from using the services, or damages any GK Web Developers or other customer's property. Prohibited uses include, but are not limited, to uses in connection with the following:

- Behavior that is
obscene,threatening,harassing,defamatory,libelous,deceptive,fraudulent,malicious,
infringing or invasive of another's privacy.

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- Sending unsolicited and/or bulk messages or advertisements, including voicemails or facsimiles.
- Harvesting or otherwise collecting information about others without their consent.
- Creating a false Caller ID Identity ("ID spoofing") or otherwise attempting to mislead others as to the identity of the sender or the origin of any communication made using the services.
- Pretending to be anyone, or any entity, you are not, including impersonating or misrepresenting yourself as another person (including a celebrity), entity or a civic or government leader or otherwise misrepresenting your affiliation with a person or entity.
- Transmitting any material that may infringe the intellectual property rights or other rights of third parties.
- Violating any TRAI regulations regarding the transmission of technical data through the service.
- Violation or non-adherence to any extant laws of the land governing the business associated with this agreement.

I/We further understand and agrees that:

- I/we shall be solely liable for any transmissions sent through the service and that GK Web Developers. has no control over the content of any transmission.
- I/We will abide by all applicable GK Web Developers. agreements, policies and procedures from time to time.
- I/We shall not attempt to gain unauthorized access to the service, other accounts, or computer systems or networks connected to the service through password mining or any other means.
- I/We shall not interfere with other customers or third parties' use and enjoyment of the service or use the service in any manner which disrupts, prevents or restricts any other customer from using the service.
- Our use of the service is subject to all applicable local, state, national and international laws and regulations (including without limitation those governing account collection, export control, consumer protection, unfair competition, anti-discrimination, securities laws and false advertising).
- I/we shall be solely responsible for all acts or omissions that occur under GK Web Developers. Account or password, including the content of our transmissions through the Service.
- **I/we understand and agree that GK Web Developers may at any time and without additional notice terminate, modify, suspend, disconnect, discontinue or block access to some or all of the features of the services if:**
 1. GK Web Developers. determines that customer use of the service violates or has at any time violated these terms of service or any other applicable laws in India.
 2. GK Web Developers. determines that such action is necessary to maintain or improve the services, to prevent fraud or misrepresentation by affirmative acts and/or omissions, to protect other users or third parties, or for any other good cause.
 3. GK Web Developers. choose to discontinue or modify the scope of its Services with due notices to all concerned.

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4. For any other reason GK Web Developers. deems it necessary or advisable to restrict customers access to the services including but not limited to compliance with requests by law enforcement or other government agencies.
5. If the number purchased by the customer is found to be involved in any sort of fraudulent activities then services will be barred without any prior notice.
- Upon termination of the services or agreement, GK Web Developers may immediately deactivate or delete any service account and all related information and files in said account and/or bar any further access to such files, information, or the services. GK Web Developers shall not be liable to customers or any third party for any reason for terminating any use or access to the service as per the standard terms mentioned above.

Disclaimers: -

1. GK Web Developers. toll free number service will be available from principal office Jaipur, SarvWebs Private Limited can guarantee technical support & issue from its own network only.
2. GK Web Developers. shall not be liable, to the customer for any loss or damage suffered by the customer due to any act or omission of third parties,
3. If there is an issue at telephony operator or internet provider and it results in hamper or shutdown in our services then Sarv will not be liable for the business loss of its client.
4. All disputes / issue subject to Jaipur jurisdiction only.
5. All or any dispute arising out of or touching upon or in relation to the terms of this CRF or its termination, including the interpretation and validity thereof and the respective rights and obligations of, the Parties shall be settled amicably by mutual discussion, failing which the same shall be settled through arbitration. The arbitration proceedings shall be governed by the Arbitration & Conciliation Act, 1996, or any statutory amendments, modifications or re-enactment thereof for the time being in force. A Sole Arbitrator, who shall be nominated by M/s Sarv Webs Private Limited, shall hold the arbitration proceedings. The Applicant hereby confirms that he shall have no objection to such appointment even if the person so appointed, as the Arbitrator, is an employee or advocate of M/s Sarv Webs Private Limited or is otherwise connected with M/s Sarv Webs Private Limited and the Applicant confirms that notwithstanding such relationship/ connection, the Applicant shall have no doubts as to the independence or impartiality of the said Arbitrator and shall not challenge the same. The Courts at Jaipur shall, to the specific exclusion of all other courts, alone have the exclusive jurisdiction in all matters arising out of/or concerning this Customer Request Form, regardless of the place of execution or subject matter of this Customer Request Form.

APPLICANT'S SIGNATURE

JOINT APPLICANT'S SIGNATURE

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Date: Type of Service: Applicant Name: Period of Service: Bank Official Initials:	Customer ID:

KYC (Know Your Customer) information of customers will include:

Individual: - PAN Card Address Proof: Aadhar Card, Passport, Voter ID, Electric Bill if Owner, "Or" Rent agreement.	Proprietor Firm: - PAN Card Address Proof: Aadhar Card, Passport, Voter ID, Electric Bill if Owner, "Or" Rent agreement. Attached Self Declaration with Sign. Govt. Registration Certificate. GST Certificate REG-06
Private Limited, Ltd, Trust, & Group. PAN Card (Company & Individual also). Address Proof: Aadhar Card, Passport, Voter ID, Electric Bill if Owner, "Or" Rent agreement. Incorporation Certificate. Govt. Registration Certificate. If Registered under GST act Mandatory GST Certificate REG-06 Authorization letter in favor of authorized person.	Partnership Firm:- PAN Card (Company & Individual). Address Proof: Aadhar Card, Passport, Voter ID, Electric Bill if Owner, "Or" Rent agreement. Partnership Deed. If Registered under GST act Mandatory GST Certificate REG-06 Authorization letter in favor of authorized person. Government Registration Certificate.

Note: - All documents should be clear with self-attested. Signature should match with the PAN card.

Seal and Signature